

# NATIONAL STUDENT SURVEY 2024



GAME CHANGERS



# What is the NSS?

Annual survey aimed at final year undergraduates across the UK

The survey is delivered by Ipsos, an independent research company, on behalf of the UK funding and regulatory bodies

The survey is your opportunity to feedback on your learning experience

Your views inform prospective student choices and helps universities and colleges improve the student experience

It is easy to complete

Student responses are anonymous to universities and colleges

The NSS opens on 8 Jan 2024

# What does the survey ask?

The NSS questions relate to the following aspects of the student experience:

Teaching on my course

Learning opportunities

Assessment and  
feedback

Academic support

Organisation and  
management

Learning resources

Student voice

# What does the survey ask?

After the questions on the learning experience, students may be asked additional questions about:

Mental wellbeing services

Freedom of expression (for students in England only)

Healthcare, allied health and clinical practice placements

Overall satisfaction (for students in Scotland, Wales and Northern Ireland only)

Optional questions specific to their course and university or college

# Why should you take part?

An opportunity to give your views about your student experience

Help shape the future of your course for current and prospective students

The NSS results have inspired many universities and colleges to make significant changes, including improving library provision and resourcing

Your responses will remain anonymous to your university or college

Your feedback will help prospective students choose where and what to study at university or college

If you enter the survey you could win **one of 19 high street vouchers on offer!** These range from £25 to £200!

# What happens to the results?

Your feedback is used to improve the learning experience for students like you

NSS results are made available to prospective students at [DiscoverUni.gov.uk](https://www.discoveruni.gov.uk), a source of information and guidance for prospective students on higher education in the UK

NSS results will be published on the OfS website, however anonymised student comments are not published.

Universities and colleges use the anonymised results to identify what is going well, where improvements can be made and to enhance the overall learning experience for current and future students

# Student feedback has...

At a local level has...

**YOU SAID, WE DID**

To strengthen student-staff partnership through the Student Advisors initiative

**YOU SAID, WE DID**

To improve facilities such as the Curve Lecture Theatre and the Student Life Centre

**YOU SAID, WE DID**

To increase access to the library by extending opening hours

**YOU SAID, WE DID**

To increase study spaces on campus

# How to take part?

[thestudentsurvey.com](https://thestudentsurvey.com)

**You can complete the survey online**

Ipsos will send emails inviting students to take part in the survey during  
**29th January 2024**

The NSS respects student privacy. At no point will students be identified to their university or college; your responses are kept strictly confidential and are anonymised



# More information

[thestudentsurvey.com](https://thestudentsurvey.com)

EASY TO ACCESS

[@NSS\\_IPSOS](https://twitter.com/NSS_IPSOS)


ONLINE

STUDENT HELPLINE

#YourViewsYourNSS



[thestudentsurvey@ipsos.com](mailto:thestudentsurvey@ipsos.com)



Complete the National  
Student Survey and feed  
back on your experience.

[thestudentsurvey.com](https://www.thestudentsurvey.com)

**Your  
views,  
your  
NSS.**

Most final year students  
will be eligible to take part.  
Check out the website for  
more information.

[thestudentsurvey.com](https://www.thestudentsurvey.com)

